

Dialogue with Stakeholders

The business of the Shinko Group is supported by a wide range of stakeholders, including our customers, suppliers, shareholders, investors, employees, and local communities. What is asked of the Shinko Group is for us to live up to the expectations of all our stakeholders by working to achieve stable, long-term generation of profit and by continually enhancing our corporate value.

Through communication with our stakeholders to grasp their expectations and wishes and to better understand social issues, we have aimed to fulfill our social responsibility as a corporate group and contribute to the sustainable growth of society.

Going forward, we seek to further enrich our dialogues with all our stakeholders, to improve our relationships of trust and to strengthen our initiatives on social issues.



Principal Dialogues with Stakeholders

Stakeholders	Corporate Values in the Shinko Way	Dialogues (principal)	Main departments involved
Customers	We seek to contribute to the success of our customers and grow with them as an indispensable partner.	<ul style="list-style-type: none"> • Customer satisfaction surveys • Respond to customers' surveys and audits related to CSR/ RBA • Trade shows in Japan and overseas • Disseminating information using our website, etc. 	Sales department Overseas sales companies Manufacturing divisions
Suppliers	We strive to build long-term relationships of trust with our suppliers, acting as a good business partner for mutual prosperity and productive coexistence.	<ul style="list-style-type: none"> • Disseminating the Procurement Guidelines • Questionnaires related to CSR/ BCM and on-site audits • Conflict minerals surveys • Supplier Compliance Hotline, etc. 	Procurement department
Shareholders/ Investors	In order to give shareholders and investors a better understanding of our initiatives to enhance corporate value and their outcomes, we disclose timely and appropriate information about our business operations and financial position.	<ul style="list-style-type: none"> • General Meeting of Shareholders • Business Reports and Interim Financial Statements • Disseminating information using our IR website • Dealing with inquiries • IR forum, etc. 	Public and investor relations department
Local Communities	By getting involved in local social contribution activities, we seek to coexist harmoniously and put down deep roots in local communities.	<ul style="list-style-type: none"> • Regular networking events with community residents • Plant tours (communities and nearby schools) • Participation in local events • Social contribution activities and volunteering • Dialogue with local governments, etc. 	Corporate affairs department Each plant
Employees	We aim to enhance corporate value by respecting diversity, while supporting employee efforts to achieve personal growth.	<ul style="list-style-type: none"> • Labor Council and Labor-Management Council on Transforming Work Styles • Safety & Health Committee • Internal whistle-blowing system • Management-by-objectives and objectives interview programs • Internal newsletter and intranet, etc. 	Personnel department Corporate affairs department